

**IN THE UNITED STATES PATENT & TRADEMARK OFFICE**

In re application of Christopher K. Karstens

September 7, 2007

Serial No.: 10/674,781

Filed: September 30, 2003

For: Instant Message User Management

Art Unit: 2142

Examiner: Douglas B. Blair

**AMENDMENT/RESPONSE**

Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

This Amendment/Response is submitted in response to the Office Action mailed June 14, 2007. The following amendments and remarks are respectfully submitted.